

Relay Utah Opens Hearing Assistive Phone Demonstration Center in Salt Lake City

SALT LAKE CITY – June 12, 2012 – [Relay Utah](#), the public service program that provides hearing assistive telephone equipment and translations services to 290,000 deaf, hard of hearing and vision impaired individuals residing in Utah, opened a phone demonstration center today at 168 N. 1950 W. Ste. 103 in Salt Lake City.

Open to the general public, the Relay Utah demonstration center is open Monday through Friday. To schedule an appointment, email Mary Beth Green at mbgreen@utah.gov or call 801-715-3470 (v/tty).

“There are so many different types of phones available that we saw having a place where people can come in and see and try a number of phones would be helpful,” said Gary Widerburg, Public Service Commission Secretary. “All of the phones will be functional so that people can really get a realistic experience of how they work – and how they work for them – so they can choose the optimal model for their home and for their particular need.”

The phones available through Relay Utah address a variety of communication needs and include:

- Amplified phones
- Captioning phones
- Mobile phones
- Teletypewriters (TTYs)

More information about the various models is available on the Relay Utah website www.relayutah.gov on the Equipment page.

Relay Utah, housed under the umbrella of the Utah Public Service Commission, provides phones free of charge to Utah residents who currently participate in the Supplemental Security Income (SSI) program, Medicaid and other Department of Human Service or Public Assistance Programs. More information about qualifications can be found on the Relay Utah website at www.relayutah.gov.

In addition to the equipment distribution program, the 7-1-1 “relay” translation service facilitates calls between deaf, hard of hearing and hearing individuals. This free service is available by dialing 7-1-1. A Relay Communications Assistant (CA) will “relay” communication between an individual using a hearing-assistive phone and a standard phone. Relay Utah is also offered in Spanish by calling 888-346-3162.

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